

Dear parents and employees of the facility,

we have put together a brief summary of the essential information for you to take advantage of communal catering. You can find out more by registering online or through our customer centre.



62943049 Facility number

Maximilian-Kolbe-Gesamtschule Saerbeck

Schulstr. 10-12, 48369 Saerbeck

As the customer you place the following orders with the following contractors:

Contractor I

Gemeinde Saerbeck, Ferriès-Str. 11, 48369 Saerbeck:

Contractor II

DeDiE GmbH, Alte Rhinstr. 4, 12681 Berlin:

The obligation to perform includes the service via the ordering and billing system (abbreviated: BAS) The basis is the contract concluded between Contractor I and DeDiE on the provision of BAS.

Catering order and ordering of meals

Your catering order is issued by your registration (see right). You will receive all other data required for ordering meals via the customer account in the internet ordering system after receipt of the order confirmation from DeDiE GmbH. Orders, changes, and cancellations are possible up to the following times:

- Lunch 09.00 a.m. on the catering day

Your co-payment (including VAT)

Composition according to the items specified in the framework agreement – price information per portion for:

- Lunch **From 07.08.2023** 4,20 €

Security deposit and chip card

- one-off: security deposit 30,00 €
- one-off: Chipcard (for BAS-Terminal in the canteen)..... 3,50€

Payment and discounts

If you are entitled to a reduction in the price of the meal, you are obliged to send a copy of the approval notification to DeDiE GmbH. Retroactive offsetting of allowances for meals that have already been ordered is only possible for the month in which the allowance was sent/handed in.

VA status: 2023.09

Maximilian-Kolbe-Gesamtschule Saerbeck

Issuing the catering order

- 1 As a new customer, simply register Internet at: meinibs.de
- 2 Enter the facility number: **62943049**
- 3 As you do, a form pops up:
 - please fill out the form completely
 - for convenient payment, use SEPA direct debit
 - read and confirm general terms and conditions and privacy policy
- 4 Submit and wait for order confirmation



Customer centre

Mon – Fri 7:00 a.m. – 4:00 p.m.

Phone: +49 30 540044-410

Fax: +49 30 540044-479

E-Mail: service@meinibs.de

Mail: DeDiE GmbH

Alte Rhinstr. 4 · 12681 Berlin

Useful tips ...

- **Left column:** This is an excerpt from the catering order. You can see the complete conditions, including general terms and conditions and the data protection declaration, before/during the online registration or afterwards in your customer account.
- **Order confirmation:** You will receive this by email and/or regular mail after registration.
- **Security deposit:** If such a deposit is declared on the left, please transfer it separately (bank transfer form is provided after registration).
- **Standing orders:** Use the option of standing orders when registering (if this is not already preset). Of course, you can reorder or unsubscribe at any time afterwards. IMPORTANT: Standing orders refer to all regular catering days! You should cancel the meals on any day your child will not eat at the facility – this also applies to its partial operation. You must order additionally for holidays!
- **Special diet:** A medical report (in copy) is required. The Kindergarten will contact you after receipt.
- **Billing:** Ordered meals are billed. Billing takes place at the beginning of the following month.
- **Facility employees:** Please register as described above to take advantage of communal catering.
- **Food distribution:** DeDiE GmbH has no influence on the provision of food.